PACS Desk

DICOM ROUTING SERVICES

Every study to the right reader, fast. From one clinic to a health system.

The router decides where every study goes, how fast it gets there and whether it arrives clean. We design it, build it and keep it running, so you own your routing instead of your PACS vendor.

SITES
Scanners, clinics and hospitals

→

YOUR ROUTER
Rules, cleanup, failover, monitored by PACS Desk

→

DESTINATIONS
PACS, readers, AI and archive

Routing

Rules-based routing
By site, modality, priority, reader or any tag

Sites connected
Hub-and-spoke over one outbound port, no VPN per hospital

Fast over slow links
Compression and load balancing

Clean data

Tag morphing
DICOM and HL7 normalized in flight

Patient matching
MRNs reconciled across facilities

Worklists and priors
The right priors before the read

De-identification
For research, teaching and AI

Integration

PACS, VNA and cloud
On premises, cloud or both

HL7, FHIR, dictation
RIS, EHR and reporting in step

AI orchestration
Studies to each engine, results back

Uptime

Failover
Redundant routers and a downtime path

Monitoring
Stalled queues caught and fixed early

Audit and analytics
Every study's path, delivery times by site

ANY SIZE

Sized to how you read

Imaging centers	A small router to your PACS and readers, set up and watched for you
Groups and telerad	Many hospitals and PACS, every study to the right reader
Health systems	Facilities, archives, AI and research, highly available

WAYS TO WORK WITH US

Start where you are

Routing assessment	Every study's path mapped, with what to fix first
Design and build	Rules proven on a test router, then a planned cutover
Managed routing	Monthly monitoring, tuning and support

PARTNER

A direct line to Dicom Systems

We partner with Dicom Systems, makers of the Unifier® routing platform behind more than 3,000 installations worldwide, and work directly with their leadership, up to the founder. When a fix needs the vendor, it goes straight to the people who built it. On another router? We're vendor-neutral and support yours too.

THE TEAM

Felix Garcia: 15+ years in imaging IT; five PACS merged into one, 10M+ studies migrated; a 17-facility rollout.

Jorge Valdez: integrations, infrastructure and security; systems scaled to 100K+ users.

Where should your studies go?

A short call about your sites, your PACS and what's slowing studies down.

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